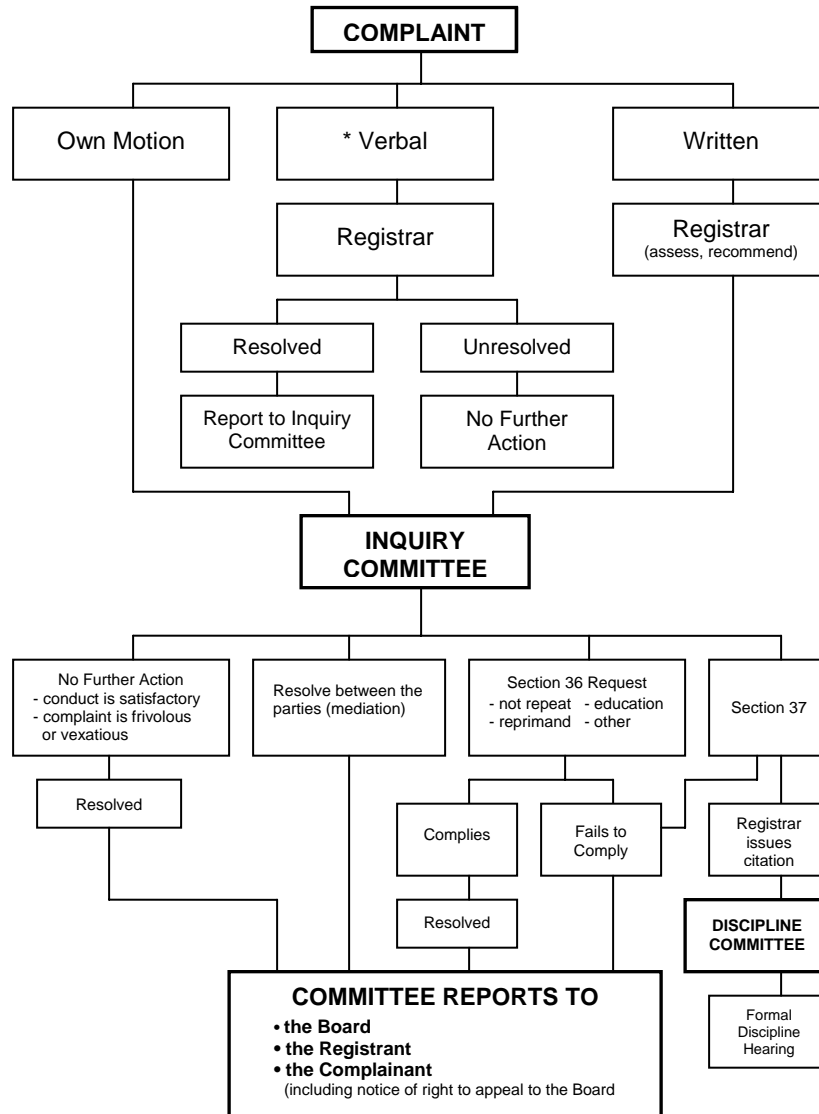


INQUIRY PROCESS



*** A complaint must be in writing to proceed to the Inquiry Committee.**